



Universal Travel

Green Point Shopping Center
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November 19, 2007

Mr. Rick Anders
Anders Group, Inc.
P.O.Box 181117
Fort Smith, AR 72918

Dear Rick,

I'd like to commend and thank you and your company for the service you provide to Universal Travel.

After having some difficulties with the company we previously used for our printed supplies, we fortunately found your services. Since that time we have not had to think about our printed forms inventory and because of the service you provide, have had no problems.

Our printed forms have a big impact on our customer's impression of us since many of them never enter our office. The suggestions you have made have given our forms a more professional look.

Please feel free to use this letter as a letter of recommendation, and I will be happy to discuss the wonderful job you do for us with anyone who would like to speak with me.

Kind regards,



Karen Schmisser, CTC
Manager



"Your Friends With Connections"